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CENTRAL FAX CENTER**JUL 10 2007****REMARKS**

Claims 1-17 are now pending in the application. Claims 1 and 7 are now amended. The amendments to the Claims contained herein are of equivalent scope as originally filed and, thus, are not narrowing amendments. The claim amendments are fully supported by the application as filed and do not introduce new subject matter. The Examiner is respectfully requested to reconsider and withdraw the rejections in view of the amendments and remarks contained herein.

REJECTION UNDER 35 U.S.C. § 112

Claims 1-11 stand rejected under 35 U.S.C. § 112, second paragraph, as being indefinite for failing to particularly point and distinctly claim the subject matter which Applicant regards as the invention. In response to this rejection, Applicants have amended the Claims in accordance with the Examiner's suggestions.

It is therefore believed that this rejection is hereby overcome.

REJECTION UNDER 35 U.S.C. § 102

Claims 1-4, 6-7, 11-14 and 17 stand rejected under 35 U.S.C. § 102(e) as being anticipated by Squeglia et al. (U.S. Pub. No. 2002/0156692). This rejection is respectfully traversed.

With respect to Claim 1, Squeglia does not teach, disclose, or suggest downloading a hint file prior to a request to order the part or an inquiry for the part is made to a parts catalog system.

Claim 1 includes downloading a hint file to a parts ordering system and a parts catalog system. Whenever a request to order a part is entered into the parts ordering system or an inquiry for the part is made to the parts catalog system, the hint is displayed. In other words, the downloading was made so that whenever a part inquiry was made, the hint was displayed. That is, the downloading occurred prior to the inquiry so that when the inquiry was made, the hint was displayed, as in Paragraphs [0016] and [0017].

The Applicants believe Claim 1 to be allowable because the Claim and the prior art differ. As best understood by the Applicants, Squeglia includes providing a technician with access to information, such as a monitoring and diagnostic service center (MDSC) 20, following a request for the information. An expert repository 42 stores the MDSC information. Page 4, Paragraph [0034]. Squeglia does not disclose, teach, or suggest that the MDSC 20 or expert repository 42 provide information prior to a request for the information. Instead, Squeglia merely includes providing access to database information, which is common in the prior art. In fact, the Examiner noted that *when* a parts ordering module 58 orders a part, all information is then downloaded.

In contrast, Claim 1 includes downloading the hint file *prior to* a request to order the part or an inquiry for the part to the parts catalog system prior to a request for a part. In other words, a technician is primarily requesting a part; and the hint file is automatically provided "whenever" such a request is made and not after a downloading procedure.

Therefore, Claim 1 is allowable because each and every element of Claim 1 is not taught, disclosed, or suggested in the prior art. Claims 7 and 12 are allowable for at

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least similar reasons as Claim 1. Claims 2-6, 8-12, and 13-17 ultimately depend from Claims 1, 7, and 12 and are allowable for at least similar reasons..

ALLOWABLE SUBJECT MATTER

The Examiner states that claims 5, 8, 10, 15, and 16 would be allowable if rewritten in independent form. Applicants reserve the right to amend the claims as suggested at a later date.

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CONCLUSION

It is believed that all of the stated grounds of rejection have been properly traversed, accommodated, or rendered moot. Applicant therefore respectfully requests that the Examiner reconsider and withdraw all presently outstanding rejections. It is believed that a full and complete response has been made to the outstanding Office Action and the present application is in condition for allowance. Thus, prompt and favorable consideration of this amendment is respectfully requested

Respectfully submitted,

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